

### 1. Who is Mutina Technology?

Founded in 2006, Mutina Technology S.p.A. is an Italy-based provider of monitoring surveillance and analysis technologies for Mobile Broadband (MBB), Next Generation Networks (NGN), SS7/Sigtran Signaling, VoD/IPTV, and IP Core for Telecom and Enterprise Networks.

### 2. Who is Empirix?

Empirix is the leading provider of service quality assurance solutions for new IP communications. The company's widely recognized and acclaimed Hammer™ product line has been validating the quality of IP networks, systems and applications since 1992.

Based in Boston, MA the company helps some of the world's largest service providers, enterprise contact centers, and equipment manufacturers ensure a high quality experience for their voice, data, video and mobile services.

### 3. Why did Empirix purchase Mutina?

Empirix acquired Mutina to better meet our customers' service quality assurance needs now and in the future. The acquisition of Mutina enables Empirix to offer quad play providers a service assurance solution that provides a full end-to-end view of their networks. The merging of these technologies results in a single, easy to use application for the analysis of control, user and data transmission plane information.

The combination of Empirix's industry leading Hammer XMS™ solution for IMS, VoIP and SS7 networks with the IPXPlorer® system from Mutina delivers cutting-edge solutions for mobile broadband, video and data - representing a truly comprehensive approach for all types of converged network operators.

### 4. When does this acquisition become effective?

Mutina Technology was owned by Empirix as of the closing on May 28, 2010.

### 5. What will happen to the Mutina Technology name?

The name will eventually transition from Mutina Technology to Empirix Italy.

### 6. What will happen to the Mutina employees?

All of Mutina's staff will be offered positions at Empirix. In addition, Mutina CEO, Franco Messori, will join Empirix as General Manager, Service Assurance, EMEA and APAC.

### 7. How are Mutina products going to be integrated with Empirix's offerings?

All of Mutina's products will continue to be supported and will be an essential part of our service assurance portfolio. However, for our customers' convenience, we are working to eventually achieve a seamless integration of Mutina's products with Empirix's existing offerings.

### 8. Will the names of the Mutina products be changed?

Plans for naming Mutina's product line have not yet been finalized.

### 9. How will Empirix support the Mutina customer base?

The Mutina platform and resources are not going away. As such, we expect that upon merging our capabilities, we will provide an enhanced pathway for these customers moving forward.

### 10. How do Mutina customers access technical support?

For now, you will still access technical support as normal. In order to provide you with the most efficient service possible, we may centralize this function. In the future, if this change happens, we will notify all customers directly with the updated contact information.

### 11. Will Mutina and Empirix customers get a new sales person?

In the short term, your sales representative will remain unchanged. However, if our expanded global presence enables us to assign a sales representative located closer to you, we will do so in order to help us more efficiently meet your needs. For those accounts that are consequently assigned a new sales person, we will notify you directly of this change.

### 12. When can Empirix customers be purchasing Mutina's products?

Immediately; if you are interested in any of the products from Mutina's portfolio, please contact your current Empirix sales representative.

### 13. When can Mutina customers be purchasing Empirix's products?

Immediately; if you are interested in any of Empirix's service assurance solutions, please contact your current Mutina sales representative.

### 14. What happens next?

Our next steps are to integrate Mutina's products and customers as soon and as smoothly as possible.

### 15. When will Mutina customers hear more?

In the immediate future, you should not expect or experience any changes to how you do business with Mutina. At this point, the only difference is our ability to now offer you an enhanced portfolio for your service assurance needs. However, your Mutina sales person will be contacting you directly if we expect the integration process will change your service or how you contact us.

### 16. When will Empirix customers hear more?

Besides enabling us to offer you an enhanced portfolio of solutions, especially for the mobile market, we do not expect that this acquisition will change how you do business with us.